## **NOBLE COMMUNITY FORUM GUIDELINES**

## Rules for effective participation

- 1. One person speaking at a time.
- 2. You have 2 minutes maximum to state your commendation, critique or recommendation.
- 3. Use "I" statements concerning your issue.
- 4. All statements must relate to the NOBLE BART Police management study.
- 5. Courtesy, respect and cordial language is a must.

## Key points of clarification

- 1. NOBLE is not investigating the BART Police fatal shooting that occurred on January 1, 2009.
- 2. NOBLE is conducting a review (study) of the operations and administration of the BART Police Department.
- 3. NOBLE is not here to answer questions about policing or to provide judgments on how the BART Police Department has behaved in the past.
- 4. NOBLE is here to obtain your feedback on the quality and scope of BART Police services.
- 5. It was recommended that members of BART administration and key employees not attend these community forums so as to get you to focus on speaking to NOBLE about BART Police.

## The kind of input and feedback we need

- 1. What should BART Police start doing (recommendation)?
- 2. What should BART Police stop doing (critique)?
- 3. What should BART Police continue doing (commendation)?
- 4. Please state your issue in one of these 3 formats. We understand that there is a situation that will be attached to many statements; however, we need you to focus on framing the issue in the format requested instead of trying to tell your story.